OPENGOV

Understanding Software-as-a-Service

Work from anywhere with ease, and avoid maintenance and upgrade hassle, using OpenGov.

What is Software-as-a-Service?

Software-as-a-Service ("SaaS") gives you on-demand, anywhere access to powerful software through your web browser. SaaS lets you spend your time on strategic thinking instead of on updates, synchronization, constant maintenance, and IT headaches.

Old on-premise model

To use software, you have to buy a license and install it on your computer. Tasks are processed either by the computer itself or by an on-premise server inside your office.

Modern SaaS model

Your software is powered by a server "in the cloud" on the Internet, managed by the same people who built it. You log in to the latest version from your web browser anywhere, at any time.

What's different with SaaS?

SaaS moves programs that were once installed on a single computer to a common infrastructure hosted in the cloud. This means you'll see the same product as other OpenGov customers, but customized with your unique data and configured for your organization.

- You no longer need to pay for your own customizations and teams of programmers to make a complex, difficult to maintain, and potentially unreliable solution.
- You instead receive a product incorporating feedback from all governments in the OpenGov Network, with monthly updates and ongoing support, so you get the best of all worlds.

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For Administrators

Get started in days.
Avoid buying and setting up expensive, complicated servers. Simply go to "opengov.com" and log in.

Access anytime, anywhere.
Work with OpenGov on any computer with an Internet connection without worrying about VPNs, local networks, or complicated settings.

Save changes in one place.
Offline software causes inconsistencies, lost changes, and conflicting versions between different computers. SaaS puts information in the cloud, so everything you see is up-to-date.

Use the latest features and updates.
Updates are automatic and seamless, so you're always running the latest and best version of OpenGov.

Avoid stability or security issues.
OpenGov's servers are monitored by the people who know them best: our own engineers. When the software is in professional data servers, we can keep OpenGov safe, secure, and online.

For IT Managers

Save on server costs.
When your software is in the cloud, you don't need to buy expensive servers or pay for costly upgrades, security, and support.

Focus on what matters.
Because we handle routine tasks like maintenance and updates, you don't have to deal with support tickets for simple fixes. Instead, you can prioritize bigger tasks and support your most important strategic objectives.

Avoid nasty surprises.
If your in-house server fails, you have to pay the repair and maintenance costs. Since OpenGov is hosted in the cloud, your system is resilient, with multiple backups and maintenance at all times.

To learn more about what SaaS means for your government, visit opengov.com/demo

Trusted by 1500+ governments

STATE OF **OHIO**	CITY OF **SAN DIEGO**	CITY OF **ANAHEIM**	**MONTGOMERY COUNTY** PENNSYLVANIA
DISTRICT OF COLUMBIA	CITY OF **MCKINNEY**	CITY OF **ALPHARETTA**	**DEKALB COUNTY** GEORGIA
COMMONWEALTH OF **PENNSYLVANIA**	CITY OF **FORT LAUDERDALE**	**NOBLES COUNTY** MINNESOTA	**KANE COUNTY** ILLINOIS